

At times, Student Support Services Officers may be limited in their ability to assist you with your query or there may be more appropriate services available externally. In such cases, the Student Support Services Officer can provide you with information regarding the external services available and the costs of accessing these services. Some of the Community Services available include (but not limited to):

Problem	Website	Phone no.
Emergency		000
Alcoholism	<a href="http://www.aa.org.au">www.aa.org.au</a>	938 777 88
Abortion	Marie Stopes The Women's Clinic	1300 003 707 9366 0666
Accommodation	<a href="http://melbourne.gumtree.com.au">http://melbourne.gumtree.com.au</a> <a href="http://www.domain.com.au">http://www.domain.com.au</a> <a href="http://www.realestate.com.au">http://www.realestate.com.au</a> <a href="http://www.hostelworld.com">http://www.hostelworld.com</a> <a href="http://www.reiv.com.au">http://www.reiv.com.au</a>	
Asthma	<a href="http://www.asthmansw.org.au">www.asthmansw.org.au</a>	1800 645 130
Consumer credit and debt	<a href="http://www.cclnsw.org.au">http://www.cclnsw.org.au</a>	1800 007 007
Consular Services	<a href="https://dfat.gov.au">https://dfat.gov.au</a>	
Crime stoppers (report crime anonymously)		1800 333 000
Depression (National Initiative)	<a href="http://www.beyondblue.org.au">www.beyondblue.org.au</a>	1300 22 4636
Department of Human Services (Melbourne CBD Office)		1300 650 172
Department of Home Affairs	<a href="http://www.homeaffairs.gov.au">www.homeaffairs.gov.au</a>	1300 853 773
Domestic violence	Safe Steps Family Violence Response	9982 9600
Drug addiction: Narcotics Anonymous	<a href="http://www.na.org.au">www.na.org.au</a>	1300 652 820
Families & friends with mental illness	<a href="http://www.arafmi">www.arafmi</a>	9805 1883
Eating disorders	<a href="http://www.edf.org.au">www.edf.org.au</a>	9412 4499
Epilepsy	<a href="https://www.fpv.org.au">https://www.fpv.org.au</a>	9856 7090
Family planning information	<a href="http://www.fpahelath.org.au">www.fpahelath.org.au</a>	9660 4700
G-Line (gambling)		1800 633 635
Gay & lesbian counselling line	<a href="http://www.glccs.org.au">www.glccs.org.au</a>	8564 9596
Grief support	<a href="http://www.beyondblue.org.au">www.beyondblue.org.au</a>	1300 22 4636
HIV/AIDS	<a href="https://www.mshc.org.au/SexualHealthInformation/UsefulLinks/HIV-InformationandServices/tabid/290/Default.aspx#.Xdx-dG5uKUI">https://www.mshc.org.au/SexualHealthInformation/UsefulLinks/HIV-InformationandServices/tabid/290/Default.aspx#.Xdx-dG5uKUI</a>	9341 6200
Lifeline (for crisis support)	<a href="http://www.lifeline.org.au">www.lifeline.org.au</a>	13 11 14
Legal information and advice	<a href="https://www.legalaid.vic.gov.au/get-legal-services-and-advice/free-legal-advice/">https://www.legalaid.vic.gov.au/get-legal-services-and-advice/free-legal-advice/</a>	1300 792 387
Maternal and Child Health Line		132 229
Overseas Students Ombudsman	<a href="http://www.oso.gov.au/">http://www.oso.gov.au/</a>	1300 362 072
Poison Information Centre		131 126
Pregnancy counselling	<a href="http://www.pregnancysupport.com.au">www.pregnancysupport.com.au</a>	1300 737 732
Psychology Melbourne	<a href="http://www.psychology.com.au/contact-usmelbourne">www.psychology.com.au/contact-usmelbourne</a>	9269 1001
Relationship counselling	<a href="http://www.interrelate.org.au">www.interrelate.org.au</a>	9745 5544
Serious illness (sufferers & families)	<a href="http://www.can-survive.org">www.can-survive.org</a>	1300 364 673
Sexual Assault Crisis Line	<a href="https://www.sacl.com.au/">https://www.sacl.com.au/</a>	1800 806 292
Smoking - Quitline	<a href="http://www.quit.org.au">www.quit.org.au</a>	13 18 48 / 13 78 48
Student organisation and Community groups	<a href="http://www.studymelbourne.vic.gov.au">http://www.studymelbourne.vic.gov.au</a>	1800 056 449
Suicide Prevention	<a href="http://www.suicideprevention.com.au">www.suicideprevention.com.au</a>	1300 360 980
Suicide Helpline (Victoria)		1300 651 251
Study Melbourne Student Centre (SMSC)	<a href="http://www.studymelbourne.vic.gov.au/help-and-advice/support-services/study-melbourne-student-centre">http://www.studymelbourne.vic.gov.au/help-and-advice/support-services/study-melbourne-student-centre</a>	1800 056 449
Telephone Interpreter Service		131 450
Victims of crime support	<a href="http://www.victimsofcrime.vic.gov.au">www.victimsofcrime.vic.gov.au</a>	9374 3000

**FOR STUDENT SUPPORT SERVICES RING 1300 003 990**