

# SIT50422 - Diploma of Hospitality Management

## CRICOS Course Code 113502E



### Qualification Overview

This qualification reflects the role of highly skilled senior operators who use a broad range of hospitality skills combined with managerial skills and sound knowledge of industry to coordinate hospitality operations. They operate independently, have responsibility for others and make a range of operational business decisions.

This qualification provides a pathway to work in any hospitality industry sector as a departmental or small business manager. The diversity of employers includes restaurants, hotels, motels, catering operations, clubs, pubs, cafés, and coffee shops. This qualification allows for multiskilling and for acquiring targeted skills in accommodation services, cookery, food and beverage and gaming.

The skills in this qualification must be applied in accordance with Commonwealth and State/Territory legislation, Australian standards and industry codes of practice.

### Who can Enrol?

Target group for this program will be applicants over the age of 18 who wish to enter the hospitality industry as a small business manager or a departmental store manager.

### Pathways into the qualification

Individuals may enter Diploma of Hospitality Management with limited or no vocational experience and without a lower level qualification. Even though, it is strongly recommended that individuals undertake lower level qualifications, and/or gain industry experience within the hospitality industry.

### Pathways from the qualification

After achieving Diploma of Hospitality Management, individuals could progress to SIT60322 - Advanced Diploma of Hospitality Management qualification.

### Employment Pathways from the qualification

This qualification provides a pathway to work in any hospitality industry sector as a departmental or small business manager. The diversity of employers includes as below:

- Restaurants
- Hotels
- Motels
- Catering operations
- Clubs
- Pubs
- Cafés
- Coffee shops

### Course Duration

Course duration is calculated on 20 hours per week of face-to-face training for 66 weeks & 14 weeks of allocated term break. Total Course Duration: 80 weeks

### Learning Environment

- Face to face classroom based.
- Multicultural groups in an instructor led learning environment.
- Assessment in simulated environment.

### Course Fees

Tuition Fee \$21,500 AUD  
Material Fee \$1,100 AUD

### Delivery & kitchen location

Level 5, 310 King Street, Melbourne VIC 3000  
Kitchen: 172 Victoria Street, Richmond, VIC 3121



## Entry requirements:

There are no formal prerequisites required to enter the Diploma of Hospitality Management course. However, Glen Institute prefers applicants to have successfully completed the SIT40521 – Certificate IV in Kitchen Management or a similar qualification.

Additionally, applicants must meet the following entry requirements:

### English Language Requirement

Minimum IELTS score of 6.0 Or PTE score of 51.6 or Certificate IV in EAL or equivalent.\*

\*For equivalency of various English Languages proficiency testing, and other forms of equivalency please refer to the admissions and student selection policy available in the student's handbook ([www.glen.edu.au](http://www.glen.edu.au)).

### Note:

In the absence of formal English qualifications Glen Institute may proffer English Placement Test.

### CORE UNITS

|            |  |
|------------|--|
| SITXMGT004 | Monitor work operations                                |
| SITXFIN009 | Manage finances within a budget                        |
| SITXHRM008 | Roster staff   |
| SITXWHS007 | Implement and monitor work health and safety practices |
| SITXCOM010 | Manage conflict  |
| SITXHRM009 | Lead and manage people                                 |
| SITXCCS016 | Develop and manage quality customer service practices  |
| SITXFIN010 | Prepare and monitor budgets                            |
| SITXMGT005 | Establish and conduct business relationships           |
| SITXGLC002 | Identify and manage legal risks and comply with law    |
| SITXCCS015 | Enhance customer service experiences                   |

### ELECTIVE UNITS

|            |  |
|------------|--|
| SITXFS005  | Use hygienic practices for food safety                   |
| SITHKOP013 | Plan cooking operations                                  |
| SITHCCC027 | Prepare dishes using basic methods of cookery            |
| SITHCCC023 | Use food preparation equipment                           |
| SITHCCC030 | Prepare vegetables, fruit, eggs and farinaceous products |
| SITHCCC028 | Prepare appetisers and salads                            |
| SITHCCC031 | Prepare vegetarian and vegan dishes                      |
| SITHCCC035 | Prepare poultry dishes                                   |
| SITHCCC037 | Prepare Seafood dishes                                   |
| SITHCCC036 | Prepare meat dishes                                      |
| SITHCCC029 | Prepare stocks, sauces and soups                         |
| SITHCCC042 | Prepare food to meet special dietary requirements        |
| SITHCCC040 | Prepare & serve cheese                                   |
| SITHCCC044 | Prepare specialised food items                           |
| SITXINV008 | Control stock  |
| BSBTWK503  | Manage meetings  |
| BSBCMM411  | Make presentations                                       |

## Academic Requirement

No prior academic requirements apply for this qualification; however, Glen Institute requires successful completion of Australian Equivalent Year 12 qualification or higher.

## Age Requirement

All applicants must be aged 18 years or over at the time of applying for admission to the course.

## Language Literacy and Numeracy (LLN) Requirement

Applicants will be required to demonstrate their LLN capabilities &/or complete an LLN assessment prior to the commencement of the course as per the Glen Pre-training & LLN Policy & Procedure. Glen Institute uses LLN Robot platform for the assessment.

## Other

Applicants should have proficiency in digital literacy and MS Office skills (Word, Excel and Power Point). Applicants should be in possession of their personal computer (the minimum configuration should be Intel Core i3 (sixth generation or newer) or equivalent. Operating System: Microsoft Windows 10 Professional x64, Memory: 4 GB RAM, Storage: 120 GB internal storage).



### Admission Process

For more information (including intake dates) please contact one of our friendly staff at [contact@glen.edu.au](mailto:contact@glen.edu.au) or call 1300 003 990.

### International Student Enrolment Form



Scan to

ACCESS THE LINK

Note: \*The elective units may change at college's discretion, if necessary.

Australian  
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